



Carla Decker, COO - IDB Global FCU

Perspectiva desde Una Cooperativa de Ahorro y Credito

Objetivos de Esta Presentacion

La Experiencia del IDB Global Federal Credit Union

Un Modelo de Impacto

El Rol de las Asociaciones Nacionales /
Internacionales

Potenciales y Limitantes





La Cooperativa de Ahorro y Credito del Banco InterAmericano de Desarrollo en la Sede del BID en Washington, D.C.



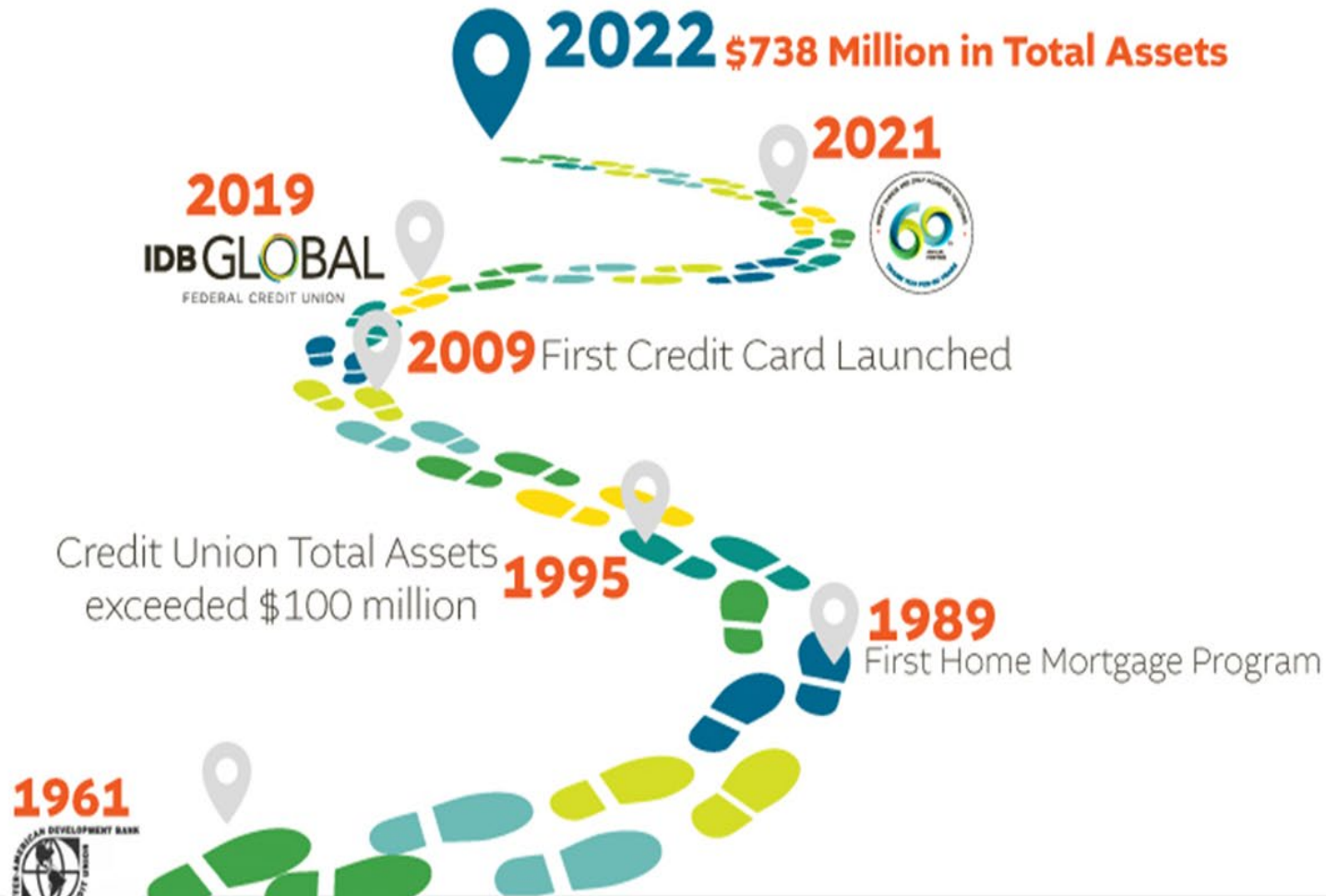
\$738M
Assets



75+
Countries



10,000+
Members



Resultados Financieros al 2021

20
21

RESULTS

Equity

\$87M

Member shares and
deposits increased by

\$44.5M

Total Credit Union
assets reached

\$730.6M

Strong return on assets

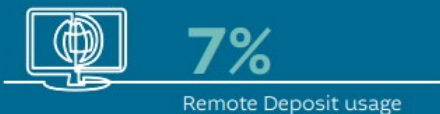
0.60%

Net worth ratio
exceeded

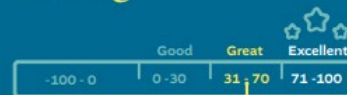
12%



Internet Banking Penetration Rates



Service Satisfaction Rating



Net Promoter Score

59 out of a
-100 to 100 range

* The average NPS in the banking industry is 34.



Contact center experience:

4.6/5

Remote banking service satisfaction:

4.0/5

Online account opening experience:

4.7/5

Wire transfer experience:

4.5/5

Resources



Contact Center



Digital Support

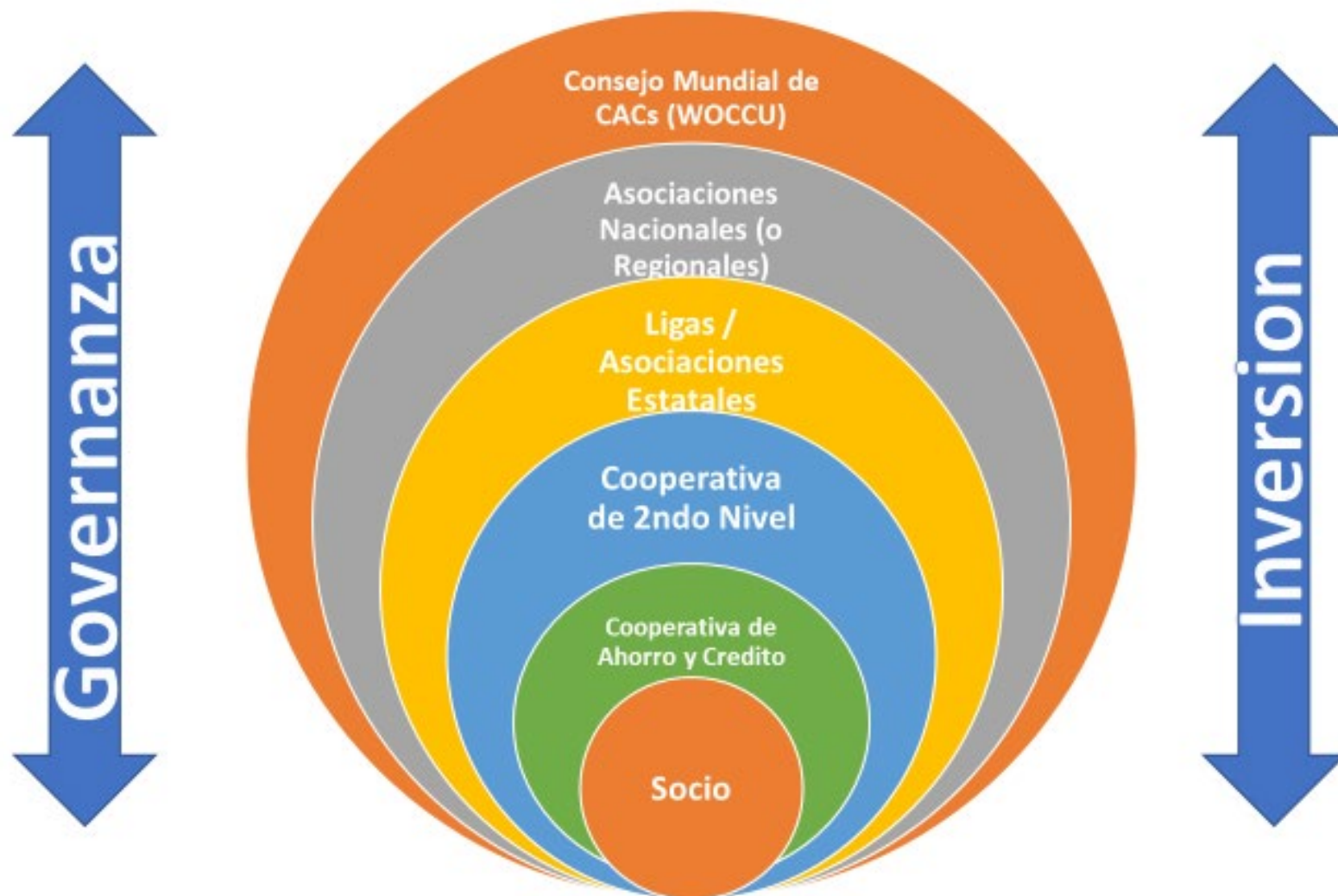


Resultados Financieros al 30 Set 2022

(en Millones de Dolares)

Financial Statement Category	Current
Loans, Net of Loss Allowance	\$547.4M
Investments	\$156.5M
Total Assets	\$756.M
Borrowings	\$50.M
Shares & Deposits	\$625.8M
Equity Capital	\$76.8M
Net Income (Monthly)	\$.5M
Net Income (YTD)	\$3.9M

Estructura y Funcion del Modelo de las CACs

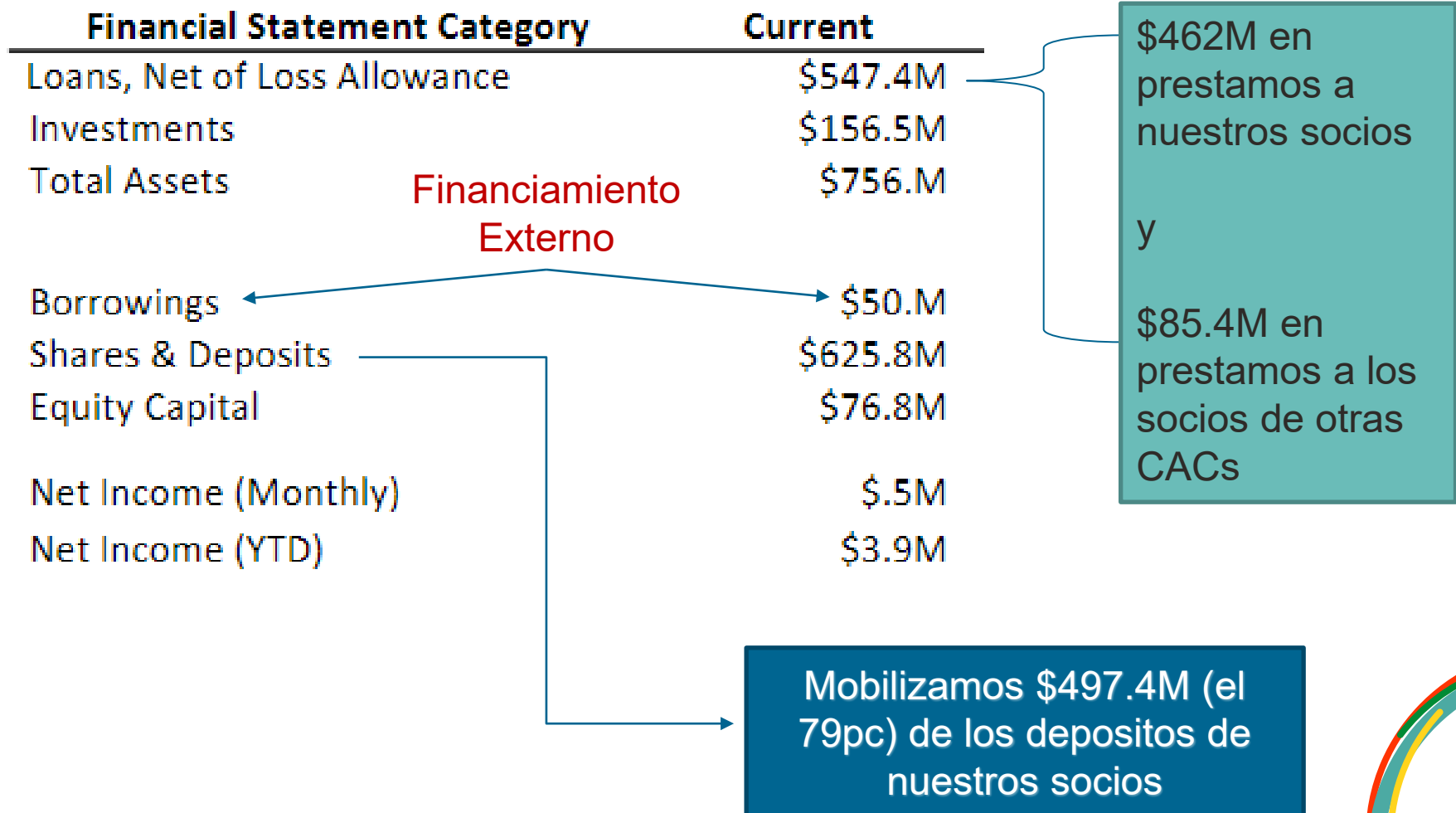


Herramientas Financieras e Impacto

Financial Statement Category	Current	
Loans, Net of Loss Allowance	\$547.4M	\$462M en prestamos a nuestros socios y \$85.4M en prestamos a los socios de otras CACs
Investments	\$156.5M	
Total Assets	\$756.M	
Borrowings	\$50.M	
Shares & Deposits	\$625.8M	
Equity Capital	\$76.8M	
Net Income (Monthly)	\$.5M	
Net Income (YTD)	\$3.9M	

Mobilizamos \$497.4M (el 79pc) de los depositos de nuestros socios

Apalancamiento de Fondos Cooperativos y Publicos



El Contexto Actual del IDB Global Federal Credit Union



Potencial para el Cooperativismo

